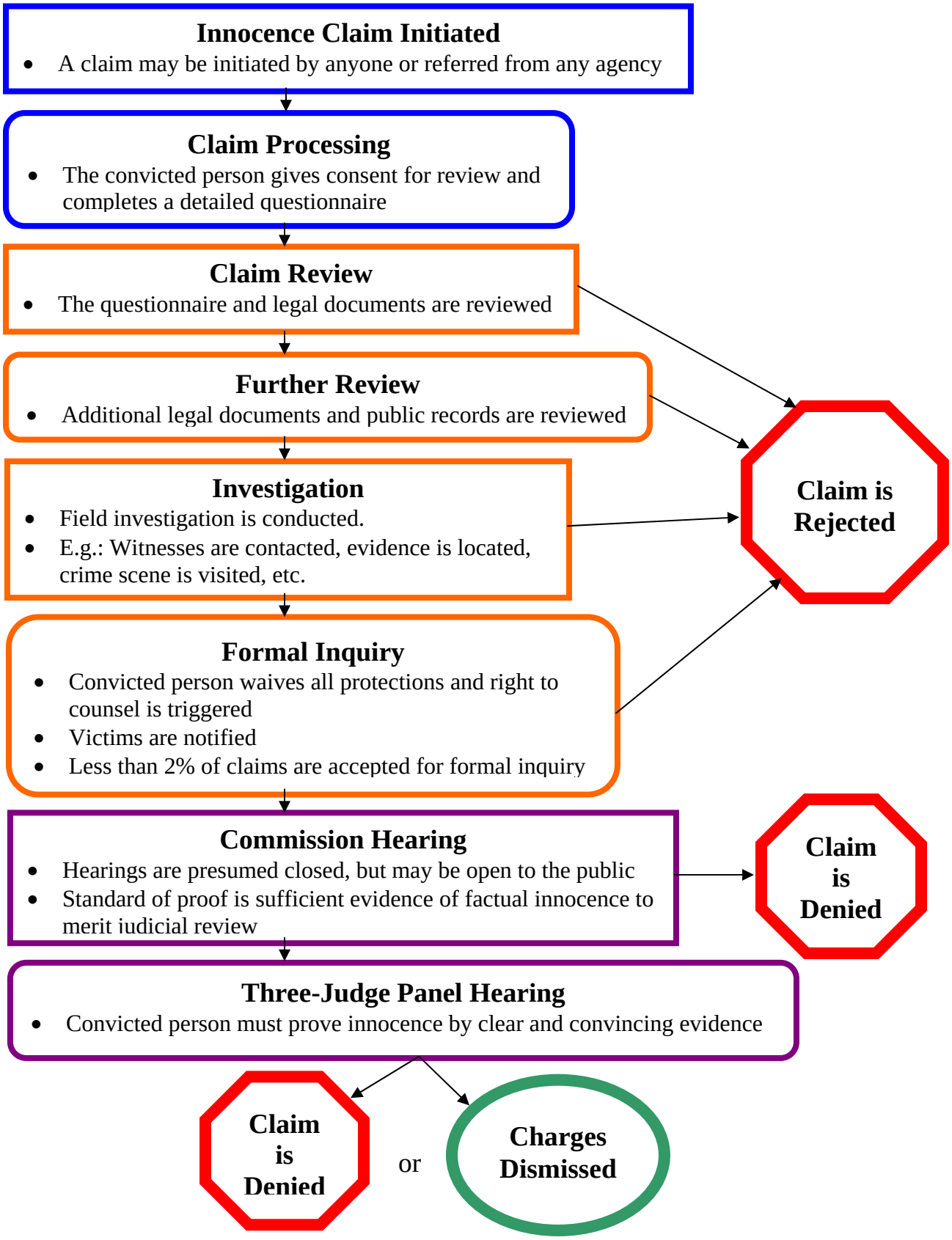Case Progression through Commission Process